Windows RDP Install and Setup

The Trialworks Hosting Environment is migrating all systems to Microsoft Azure. This global, cloud-based system will provide enhanced security, reliability, and data redundancy. Included with your new environment is built-in Multifactor Authentication that works with the Microsoft Authenticator App to add an extra layer of protection. To access your new Azure Virtual Desktop, please follow the steps below.

Install the client

To get started, click the following link to download the Remote Desktop Client based on your computer's CPU architecture. Most likely your computer is 64-bit but to check, go to the Control Panel and click System and Security, then System. Here's where you will see:

	System	
	Processor:	Intel(R) Core(TM) i5-7200U CPU @ 2.50GHz 2.71 GHz
	Installed memory (RAM):	8.00 GB (7.90 GB usable)
System type:		64-bit Operating System, x64-based processor
	Pen and Touch:	No Pen or Touch Input is available for this Display

Here are the download links:

- o <u>32-bit</u>
- o <u>64-bit</u>
- o <u>ARM</u>

Once you have downloaded the client, open your Downloads folder and find installer. Its name will begin with *RemoteDesktop* and will look like this (the name will vary with the exact version number):

	oute mounted
∠ Today (1)	
loddy (1)	
🔀 RemoteDesktop_1.2.1524.0_x64.msi	2020-12-14 15:15

The new Remote Desktop App should automatically open after installation. If not, search your Start Menu for Remote Desktop and open the App with this icon

Subscribe to a feed

To subscribe to a feed:

1. Launch the new Remote Desktop App 孩 and select **Subscribe**.

🚱 Remote Desktop	-		×
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Let's get started			
Subscribe to access managed apps and desktops provided by your organization. These resources will be available from this client and the Start Men	u.		
Privacy settings for managed resources have been preset by your organization. Learn more			
Subscribe Subscribe with URL			

- 2. A separate window will open with a Microsoft Login prompt.
 - Any Microsoft accounts already connected to Windows will automatically appear in the list. If your Hosting account is not shown (<username>@hosting.Trialworks.com), click the "Use another account" button
 - Enter your new Hosting account (<username>@hosting.Trialworks.com) and the same password you used for the previous hosting environment

Microsoft Sign in username@hosting.trialworks.com × No account? Create one! Can't access your account? Sign-in options	Microsoft Conter password Password Forgot my password
Back Next	Sign in

3. If you have not configured Multi-Factor Authentication (MFA) on this account, you will receive a prompt to do so after the correct password has been entered.



- Select Next and then Download the Microsoft Authenticator App from you Cell Phone App Store
- The App will look like:
- $\mathbf{\hat{o}}$
- Ensure that Notifications and Camera Access are enabled when installing

NOTE: You will be given the option to "Skip for now", but after 14 days from your first login, MFA will become mandatory and enforced; not allowing you to access your environment until MFA has been configured for your user account.

Additional security verification	
Secure your account by adding phone verification to your password. View video to know how to secure your account	
Step 1: How should we contact you?	
Mobile app 🗸	
How do you want to use the mobile app? O Receive notifications for verification O Use verification code	
To use these verification methods, you must set up the Microsoft Authenticator app.	
Set up Please configure the mobile app.	
Next	

• Select the type of notification you would like to receive on your PC





- In the app on your phone, select Scan QR Code and scan the QR code on your computer screen
- Once your screen displays a code, click Next and your account will verify

		Microsoft
•	When you see Verification Successful, click Done	Additional security verification Secure your account by adding phone verification to your password. View video to know how to secure your account
•	You can uncheck "Allow my organization to manage my device"	Step 2: Let's make sure that we can reach you on your Mobile App device Verification successful. Taking you to the next step
		Done

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Stay signed in to all your apps		l
Windows will remember your account and automatically sign you in to your apps and websites on this device. You may need to let your organization manage some settings on your device.		
Allow my organization to manage my device		l
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No, sign in to this app only		l
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4. After you have signed in, you should see a list of available resources. Double-click the resource icon and enter your password.

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